



NSSC Vision: Unparalleled Service →

NSSC Mission: "To provide timely, accurate, high quality, cost effective and customer focused support for selected NASA business and technical services."

# NSSC News ...

May 5, 2005

## Change Management

Change Management prepares people and the environment to successfully transition from a current set of work processes to a new business model. One of the most important aspects of Change Management is clear and consistent communication, which helps the organization reach the desired end state, build advocacy and understanding at all levels, and align key organizational elements to support implementation and learning.

As members of the NSSC Change Integration Team, we need to remember to keep: gauging Center and Agency readiness levels; developing awareness of and promoting the NSSC; supporting Center and Agency employee transition processes; benchmarking leading Shared Services practices; and, providing change and communication resources through existing and new avenues and vehicles to Agency and Center Transition Teams.

## Agency/Center Transition Team Face-to-Face (F2F) Agenda

The following topics will be addressed during the F2F:

- Opening Remarks (Jim Jennings, Associate Administrator – Inst. & Mgmt) – 8:30-8:45 am
- NSSC Progress Overview – 8:45-9:30 am
- Financial Considerations – 9:30 am -12:00 pm
- Updates from Functional Leads – 1:00-3:00 pm
- Transition Topics – 3:15-4:15 pm
- Summary and Next Steps – 4:15-5:00 pm

## Staffing Update

Interviews will occur over the next week or two for the Lead, Building and Infrastructure Specialist and the Deputy Director, Business and Administration. Please continue to monitor the following websites for more postings in the near future:

<http://nssc.nasa.gov/>  
<http://www.nasajobs.nasa.gov/>  
<http://usajobs.gov/>  
<http://nasastars.nasa.gov/>

## Website Update

We are looking for ideas, suggestions, and questions for/about our website. Please submit any of the aforementioned to:  
[koby.south-2@nasa.gov](mailto:koby.south-2@nasa.gov).



Don't forget the Agency / Center Transition Team Face-to-Face on May 12, 2005 from 8:30am to 5pm at NASA HQ!

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<http://nssc.nasa.gov/>*